SCANS COMPETENCIES

C-1 TIME--Selects goal--relevant activities, ranks them, allocates time, and prepares and follows schedules.
C-2 MONEY--Uses or prepares budgets, makes forecasts, keeps records, and makes adjustments to meet objectives
C-3 MATERIALS & FACILITIES--Acquires, stores, allocates, and uses materials or space efficiently.
C-4 HUMAN RESOURCES--Assesses skills and distributes work accordingly, evaluates performances and provides feedback.
C-5 INFORMATION--Acquires and Uses Information
C-6 ORGANIZES and maintains information.
C-7 Interprets and communicates information.
C-8 USES computers to Process information.
C-9 INTERPERSONAL--Works With Others
C-10 Participates as members of a team and contributes to group effort.
C-11 Teaches others new skills.
C-12 Serves clients/customers--works to satisfy customer's expectations.
C-13 LEADERSHIP--Communicates ideas to justify position, persuades and convinces others, responsibly challenges existing procedures and policies.
C-14 Negotiates--Works toward agreements involving exchanges of resources resolves divergent interests.
C-15 Works with Diversity--Works well with men and women from diverse backgrounds.
C-16 SYSTEMS--Understands Complex Interrelationships
C-17 Monitors and Corrects Performance--Distinguishes trends, predicts impacts on system operations, diagnoses systems' performance and corrects malfunctions.
C-18 IMPROVES or Designs Systems--Suggests modifications to existing systems and develops new or alternative systems to improve performance.
C-19 TECHNOLOGY--Works with a variety of technologies
C-20 Selects Technology--Chooses procedures, tools, or equipment including computers and related technologies.
C-21 Applies Technology to Task--Understands overall intent and proper procedures for setup and operation of equipment.
C-22 Maintains and Troubleshoots Equipment--Prevents, identifies, or solves problems with equipment, including computers and other technologies.

FOUNDATION SKILLS

BASIC SKILLS--Reads, writes, performs arithmetic and mathematical operations, listens and speaks
F-1 Reading--locates, understands, and interprets written information in prose and in documents such as manuals, graphs, and schedules.
F-2 Writing--Communicates thoughts, ideas, information and messages in writing, and creates documents such as letters, directions, manuals, reports, graphs, and flow charts.
F-3 Arithmetic--Performs basic computations; uses basic numerical concepts such as whole numbers, etc.
F-4 Mathematics--Approaches practical problems by choosing appropriately from a variety of mathematical techniques.
F-5 Listening--Receives, attends to, interprets, and responds to verbal messages and other cues.
F-6 Speaking--Organizes ideas and communicates orally.

THINKING SKILLS--Thinks creatively, makes decisions, solves problems, visualizes, and knows how to learn and reason
F-7 Creative Thinking--Generates new ideas.
F-8 Decision-Making--Specifies goals and constraints, generates alternatives, considers risks, and evaluates and chooses best alternative.
F-9 Problem Solving--Recognizes problems and devises and implements plan of action.
F-10 Seeing Things in the Mind's Eye--Organizes and processes symbols, pictures, graphs, objects, and other information.
F-11 Knowing How to Learn--Uses efficient learning techniques to acquire and apply new knowledge and skills.
F-12 Reasoning--Discovers a rule or principle underlying the relationship between two or more objects and applies it when solving a problem.

PERSONAL QUALITIES--Displays responsibility, self-esteem, sociability, self-management, integrity and honesty
F-13 Responsibility--Exerts a high level of effort and preservers towards goal attainment.
F-14 Self-Esteem--Believes in own self-worth and maintains a positive view of self.
F-15 Sociability--Demonstrates understanding, friendliness, adaptability, empathy, and politeness in group settings.
F-16 Self-Management--Assesses self accurately, sets personal goals, monitors progress, and exhibits self-control.
F-17 Integrity/Honesty--Chooses ethical courses of action.
COURSE TITLE: AUMT 1201: Introduction and Theory of Automotive Technology (2:2:0)

INSTRUCTOR: Gary Ham

OFFICE LOCATION Auto/Diesel Building Office # 102

AND PHONE/E-MAIL: 806-716-2296/gham@southplainscollge.edu

OFFICE HOURS: 7:30 to 8:00 AM and 2:30 to 4:00 PM.

SOUTH PLAINS COLLEGE IMPROVES EACH STUDENT’S LIFE

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I. GENERAL COURSE INFORMATION:

A. Course Description: An introductory overview of the automotive service industry including history, safety practices, shop equipment and tools, vehicle subsystems, service publications, professional responsibilities, and automobile maintenance.

B. Course Learning Outcomes: Explain the history of the automobile and career possibilities of the automobile industry; describe safe, professional, and responsible work practices; describe proper use of shop tools and equipment; list the eight Automotive Service Excellence (ASE) vehicle subsystems; explain the use of service publications; and identify automotive maintenance.

C. Course Competencies: Upon completion of this course the student must demonstrate the following competencies:
   1. Practice shop safety throughout the automotive industry, discuss and practice all requirements of a professional technician.
   2. Select and use automotive tools efficiently.
   3. Identify and use a vehicle’s identification number effectively.
   4. Fill out and use a repair order efficiently.
   5. Use parts/service publications effectively.
   6. Use labor/time guides effectively.
   7. Use electronic service publication systems effectively.
   8. Thoroughly understand different lubricants used in the automotive industry.
   9. Thoroughly understand service procedures for basic vehicle subsystems.
   10. Demonstrate proper use of manuals and computer equipment to retrieve information on proper repair procedures to properly complete a task. (computer competencies)

D. ACADEMIC INTEGRITY: (See current college catalog for policy)

E. SCANS and Foundation Skills. C-1 through C-20 and F-1 through F-17 See back of cover page

F. Verification of Workplace Competencies: All graduating students in the Automotive Service Technology program will have a comprehensive, exit review exam administered in their last semester in order to comply with the state requirement for a “capstone learning experience”
II. SPECIFIC COURSE/INSTRUCTOR REQUIREMENTS:

A. **Textbook and Other Materials:** Textbook and Other Materials: *Automotive Technology, Principles, Diagnosis, and Service.* 5th Edition by James D. Halderman. Students are required to possess a basic tool set for the program by the 12th class day.

B. **Attendance Policy:** Students are expected to attend all classes in order to be successful in a course. The student may be administratively withdrawn from the course when absences become excessive as defined in the course syllabus. When an unavoidable reason for class absence arises, such as illness, an official trip authorized by the college or an official activity, the instructor may permit the student to make up work missed. It is the student’s responsibility to complete work missed within a reasonable period of time as determined by the instructor. Students are officially enrolled in all courses for which they pay tuition and fees at the time of registration. Should a student, for any reason, delay in reporting to a class after official enrollment, absences will be attributed to the student from the first class meeting.

Students who enroll in a course but have “Never Attended” by the official census date, as reported by the faculty member, will be administratively dropped by the Office of Admissions and Records. A student who does not meet the attendance requirements of a class as stated in the course syllabus and does not officially withdraw from that course by the official census date of the semester, may be administratively withdrawn from that course and receive a grade of “X” or “F” as determined by the instructor. Instructors are responsible for clearly stating their administrative drop policy in the course syllabus, and it is the student’s responsibility to be aware of that policy.

It is the student’s responsibility to verify administrative drops for excessive absences through MySPC using his or her student online account. If it is determined that a student is awarded financial aid for a class or classes in which the student never attended or participated, the financial aid award will be adjusted in accordance with the classes in which the student did attend/participate and the student will owe any balance resulting from the adjustment.

**Absence for Military Service**

In accordance with Texas Education Code Section 51.9111, a student is excused from attending classes or engaging in other required activities, including exams, if he or she is called to active military service of a reasonably brief duration. The maximum time for which the student may be excused has been defined by the Texas Higher Education Coordinating Board as “no more than 25 percent of the total number of class meetings or the contact hour equivalent (not including the final examination period) for the specific course or courses in which the student is currently enrolled at the beginning of the period of active military service.” The student will be allowed a reasonable time after the absence to complete assignments and take exams.

**Religious Holy Days**

In accordance with Texas Education Code Section 51.911, South Plains College will allow a student who is absent from class for the observance of a religious holy day to take an examination or complete an assignment scheduled for that day within seven (7) calendar days after the absence. Students are required to file a written notification of absence with each instructor within the first fifteen (15) days of the semester in which the absence will occur. Forms for this purpose are available in the Dean of Students Office along with instructions and procedures. “Religious holy days” means a holy day observed by a religion whose place of worship is exempt from property taxation under Texas Tax Code Section 11.20.

**Pregnancy**

In accordance with Title IX of the Education Amendments of 1972, in the event of pregnancy, termination of pregnancy or recovery from any of these conditions a student’s absences shall be excused, as deemed necessary by the students physician (Title IX.) The student should contact the SPC Title IX coordinator for further assistance.

**Regular attendance is required.** Roll will be checked at the beginning of each class period. If you miss 30 minutes or more of a class period, you will be considered absent for that day. Two (2) tardies are considered to equal 1 absence. On the 2nd absence, you will be automatically dropped from the course. If the excessive absence occurs after the official drop date at the end of the semester, a grade of "F" will be issued. *Leaving class without notifying*
your instructor is considered an absence, regardless of the time you left.

C. Assignment Policy: Class assignments and/or homework may be given at the instructor's discretion. Homework and other assignments are due on time. Late work will not be accepted. If you are late for an exam, you will not be allowed to take the exam and will receive a grade of zero on that exam. Students are expected to complete all assignments. When assigned to a lab competency, the student is expected to stay with the project until completion.

D. Grading Policy/Procedure and/or methods of evaluation: There are three categories taken into consideration when computing the final semester grades. The percentages below will be calculated based on points given for completion of the following objectives:

1. Class Participation / Homework: 30%
2. Skills objectives: 50%
3. Knowledge objectives: 20%

Tutoring
Students who do not pass their first exam will be required to attend three hours of tutoring each week until they pass their next exam. This is a course requirement and will be reflected in the course grade.

Clean-up will be part of skills objectives grade. You will be expected to maintain a clean and safe work area at all times. A complete lab area cleanup will be performed at the end of the semester. Attendance will be mandatory for cleanup in order to be admitted to final exams.

There are four levels of attainable grades in the Automotive Service program. This grading policy follows industry standards used in ASE certification testing. The levels are:
- A (90 and above)
- B (80 to 89)
- C (70 to 79)
- F (69 and below)

E. Special Requirements: The student may be required to pass a series of comprehensive exit exams related to the main competencies covered in the automotive courses. The exams shall be administered during the last semester of the program.

F. Behavior: The student is expected to follow all of the rules and regulations of the program, provided to you the first week of class, and posted in the classroom and lab area. Students who are deemed by their instructor to be disruptive, disrespectful, and/or otherwise detrimental to the class may be dropped from all automotive courses in which you are enrolled for the semester. A separate document outlining Classroom and Lab Area rules is provided the first week of class. This document must be signed by each student before he/she is allowed in the lab.

HAZARDOUS MATERIALS

Students will come in contact with chemicals and other materials, which come under the "HAZARDOUS MATERIALS" classification as defined by Title 83, Article 5182b of the Hazard Communication Act. Material Safety Data Sheets (MSDS) information will be posted outside of office number 1. Warning signs are posted throughout the Auto/Diesel building and all appropriate personal protective equipment will be provided, which the student must use. Safety information will be given
and demonstrated in class before safety quizzes and test.

III. COURSE OUTLINE/CONTENT Upon completion of these units, the student will be able to:

1. **Shop Safety**
   - a. raise and lower a vehicle safely, using the shop’s hoists.
   - b. practice the safe use of other shop equipment such as safety glasses, compressed air, floor jacks, jack stands, electric drills, drop lights, creepers, fender covers and fire extinguishers.
   - c. practice the techniques of lifting heavy objects.
   - d. have an awareness of MSDS and other OSHA regulations.
   - e. demonstrate hybrid vehicle safety procedures

2. **Read all handouts concerning safety.**
   - a. Identify and discuss the importance of cleanliness, both personal and occupational.
   - b. practice responsible co-worker relations.
   - c. practice effective customer relations.
   - d. understand and practice the concept of doing the job right the first time.
   - e. write a professional resume.

3. **Vehicle Identification Numbers, Service Manuals, Vehicle Lubricants and Maintenance Schedules**
   - a. understand the importance of a vehicle’s VIN
   - b. use a VIN to describe body styles, engine sizes, and year models.
   - c. use a VIN to describe manufacturing plants, restraint systems, and vehicle makes.
   - d. have a basic understanding of manufacturer option codes.
   - e. thoroughly understand the difference between engine oils, transmission fluids, other lubricants and their correct applications.
   - f. read and understand vehicle maintenance schedules
   - g. use service manuals quickly and accurately

4. **Repair Orders and Labor/Time guides**
   - a. use the online service publications effectively.
   - b. understand the purpose of repair orders, including disclaimers and record keeping.
   - c. correctly fill out a repair order, including VIN’s, customer information, parts, and the 3 C’s.
   - d. use a repair order from a technician’s viewpoint.
   - e. functionally use a labor/time guide, including reasonable fees charged for repairs.

5. **Automotive Tools/Precision Tools and Their Use**
   - a. have the opportunity to explore tool needs, selection, and pricing/purchasing with representatives from the industry.
   - b. select and use torque wrenches correctly.
   - c. select and use impact wrenches, air ratchets, and air hammers correctly.
   - d. use tape measures, rulers, and calipers correctly
   - e. have a basic understanding of bolt sizes and strength markings
   - f. distinguish between metric and standard size bolts
   - g. use a tap and die set correctly
   - h. use extractors and removers correctly
   - i. Use feeler gauges, micrometers, and dial indicators correctly
IV. ACCOMMODATIONS:

Services for Students with Disabilities

Students with disabilities, including but not limited to physical, psychiatric, or learning disabilities, who wish to request accommodations in this class should notify the Disability Services Office early in the semester so that the appropriate arrangements may be made. In accordance with federal law, a student requesting accommodations must provide acceptable documentation of his/her disability to the Disability Services Office. For more information, call or visit the Disability Services Office at Levelland (Student Health & Wellness Office) 806-716-2577, Reese Center (Building 8) & Lubbock Center 806-716-4675, or Plainview Center (Main Office) 806-716-4302 or 806-296-9611.

Non-Discrimination Statement

South Plains College does not discriminate on the basis of race, color, national origin, sex, disability or age in its programs and activities. The following person has been designated to handle inquiries regarding the non-discrimination policies: Vice President for Student Affairs, South Plains College, 1401 College Avenue, Box 5, Levelland, TX 79336. Phone number 806-716-2360.

Diversity Statement:

In this class, the teacher will establish and support an environment that values and nurtures individual and group differences and encourages engagement and interaction. Understanding and respecting multiple experiences and perspectives will serve to challenge and stimulate all of us to learn about others, about the larger world and about ourselves. By promoting diversity and intellectual exchange, we will not only mirror society as it is, but also model society as it should and can be.

1. See “Equal opportunity” statement in the South Plains College catalog.
2. See “Special Services” statement in the South Plains College catalog.

Campus Concealed Carry

Texas Senate Bill - 11 (Government Code 411.2031, et al.) authorizes the carrying of a concealed handgun in South Plains College buildings only by persons who have been issued and are in possession of a Texas License to Carry a Handgun. Qualified law enforcement officers or those who are otherwise authorized to carry a concealed handgun in the State of Texas are also permitted to do so. Pursuant to Penal Code (PC) 46.035 and South Plains College policy, license holders may not carry a concealed handgun in restricted locations. For a list of locations, please refer to the SPC policy at: (http://www.southplainscollege.edu/human_resources/policy_procedure/hhc.php)

Pursuant to PC 46.035, the open carrying of handguns is prohibited on all South Plains College campuses. Report violations to the College Police Department at 806-716-2396 or 9-1-1.